BEST FIT FOR MISSION SUCCESS ALIGNING DEVELOPMENT PROCESSES WITH MISSION CLASSIFICATIONS

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Ball Aerospace & Technologies Corp. Agility to Innovate, Strength to Deliver

Topics

SURE WE'RE RISK TOLERANT ... WE'RE JUST

NOT FAILURE TOLERANT!

The Buck Stops Somewhere Else!



- "Leading with D" Challenge
- Summary Considerations
- Notable Insights
- Mission Class C/D Execution
- Development Process Alignment



Leading With D Challenge

Mission Assurance Improvement Workshop Shaped

- TOR-**2010**(8591)-18: Mission Assurance Program Framework
- TOR-2011(8591)-21: Mission Assurance Guidelines for A-D Mission Risk Classes
- TOR-2013-00294: Key Considerations for Mission Success for Class C/D Missions
 - Leading with D mandated, Survey Driven

• Survey Inclusive and Questions Cast a Wide Net

8 Companies, 4 NASA Centers, 4 DoD agencies



Leading with D Surveys and Products



Summary Considerations (Common Themes)

Category	Class C/D Consideration			
Mission Success	 S Threshold Requirements - Cost—Schedule—Technical (Threshold) —Mission Success - Success Criteria, Not Process 			
Risk	Programmatic intolerant, Goals to Threshold Tolerance - Bound Risk - Selective Yellow/Red Mitigation - Experienced Leadership, Delegated Authority			
Standards	Best Practices Dependence - Standards Intent - CDRLs Lean/Limited - Contractor Transparency Insight			
Processes	 Execution: Pinpoint High Risk/Audit Others Risk: Technical Bounding, Supplier Sustainability Triage: Collaboration, Risk Impact 			
"Winners"	• Management: Empowered Small Dynamic Teams, Continuity, Transparency • Product: Heritage, Burn-In, Simplicity, Subcontractor Reliance, System Redundancy			
"Losers"	 Management: Autocratic Pressure, Unstable Budgets, Low Perceptivity Test Product: "Sunny Day" TAYF, Stacked Up Margins 			

Considerations Establish the Roadmap for C/D Execution



Notable Insights (Independent Perceptions)

- Process Tailoring: (Who, What, When, Where) not (HOW)
- Class A&B insurance: Constant Failure Rate Assurance
- Redundancy: System, Dissimilar Redundancy & Graceful Degradation
- **Risk:** All Risks Assessed, Difference Mitigation Thresholds
- Reviews: Unbounded to Risk Profile Exploring Unknowns
- CDRLs: Risk Insight and Development
- MA: Process Integrity Focused
- **Opportunity:** Constraint Innovation
- Decisions: Quick Reasoned Decisions
- Expectations: Contractor and Customer Expectations Set at Award

Notable Insights Highlight Core Implementation Principles



Mission Class C/D Execution Examples

	Restricted	GRACE-FO	CAVIS	ТЕМРО
Mission / C/D Theme	Mining Configment	Interferometer	• Sounder	
	 Mission System Space Vehicle 	• JPL	DigitalGlobe	 Spectrometer NASA Langley
	oGround	• 1 Yr.	• 7.25 Yr.	• 2 Yr.
	∘Launch	Laser Ranging	Enhance Imaging	Urban Pollution
Mission Success	Discrete Demo	TPM Thresholds	 Hosted Payload 	Commonality Driven
Risk	Class (C-D)L3/L2 EEE	Class (D)L3 EEE	 Commercial (B) L2 EEE 	Class (C)L3/L1 Common
Standards	Best PracticesCDRLs (5)	Best PracticesCDRLs (6)	CommercialCDRLs (6)	Best PracticesCDRLs (26)
Processes	 Infant Mortality 	 Infant Mortality 	• EOL Margin	Infant Mortality
Winners	EmpoweredHigh Heritage	PartnershipCapability Based	PartnershipHigh Heritage	PartnershipCommon Buys

Ball Aerospace Product Class 3 Programs Align with C/D Themes

Ball

Development Process Alignment

- "Leading with D" Challenge Met
- Considerations/Insight Focuses "What Works"
- Demonstrated Success
- Emphasizes a Balanced Risk Approach with Distinct Process and Product Baselines

Bob Manthy, Ball Aerospace

— Program Process Tailoring

<u>Bryan Gray, Raytheon</u>

— Engineering Mission Success



"We've considered every potential risk except the risks of avoiding all risks,"