# BEST FIT FOR MISSION SUCCESS ALIGNING DEVELOPMENT PROCESSES WITH MISSION CLASSIFICATIONS

David Pinkley Ball Aerospace & Technologies Corp. Chief Engineer, Mission Assurance September 22, 2014



Ball Aerospace & Technologies Corp. Agility to Innovate, Strength to Deliver

### Topics

SURE WE'RE RISK TOLERANT ... WE'RE JUST

NOT FAILURE TOLERANT!

The Buck Stops Somewhere Else!



- "Leading with D" Challenge
- Summary Considerations
- Notable Insights
- Mission Class C/D Execution
- Development Process Alignment



Leading With D Challenge

#### Mission Assurance Improvement Workshop Shaped

- TOR-**2010**(8591)-18: Mission Assurance Program Framework
- TOR-2011(8591)-21: Mission Assurance Guidelines for A-D Mission Risk Classes
- TOR-2013-00294: Key Considerations for Mission Success for Class C/D Missions
  - Leading with D mandated, Survey Driven

#### • Survey Inclusive and Questions Cast a Wide Net

8 Companies, 4 NASA Centers, 4 DoD agencies



Leading with D Surveys and Products



## **Summary Considerations (Common Themes)**

Category	Class C/D Consideration			
Mission Success	<ul> <li>S Threshold Requirements</li> <li>- Cost—Schedule—Technical (Threshold) —Mission Success</li> <li>- Success Criteria, Not Process</li> </ul>			
Risk	Programmatic intolerant, Goals to Threshold Tolerance - Bound Risk - Selective Yellow/Red Mitigation - Experienced Leadership, Delegated Authority			
Standards	Best Practices Dependence - Standards Intent - CDRLs Lean/Limited - Contractor Transparency Insight			
Processes	<ul> <li>Execution: Pinpoint High Risk/Audit Others</li> <li>Risk: Technical Bounding, Supplier Sustainability</li> <li>Triage: Collaboration, Risk Impact</li> </ul>			
"Winners"	<b>• Management:</b> Empowered Small Dynamic Teams, Continuity, Transparency • <b>Product:</b> Heritage, Burn-In, Simplicity, Subcontractor Reliance, System Redundancy			
"Losers"	<ul> <li>Management: Autocratic Pressure, Unstable Budgets, Low Perceptivity Test</li> <li>Product: "Sunny Day" TAYF, Stacked Up Margins</li> </ul>			

#### **Considerations Establish the Roadmap for C/D Execution**



## Notable Insights (Independent Perceptions)

- Process Tailoring: (Who, What, When, Where) not (HOW)
- Class A&B insurance: Constant Failure Rate Assurance
- Redundancy: System, Dissimilar Redundancy & Graceful Degradation
- **Risk:** All Risks Assessed, Difference Mitigation Thresholds
- Reviews: Unbounded to Risk Profile Exploring Unknowns
- CDRLs: Risk Insight and Development
- MA: Process Integrity Focused
- **Opportunity:** Constraint Innovation
- Decisions: Quick Reasoned Decisions
- Expectations: Contractor and Customer Expectations Set at Award

#### **Notable Insights Highlight Core Implementation Principles**



## **Mission Class C/D Execution Examples**

	Restricted	GRACE-FO	CAVIS	ТЕМРО
Mission / C/D Theme	Mining Configment	Interferometer	• Sounder	
	<ul> <li>Mission System</li> <li>Space Vehicle</li> </ul>	• JPL	DigitalGlobe	<ul> <li>Spectrometer</li> <li>NASA Langley</li> </ul>
	oGround	• 1 Yr.	• 7.25 Yr.	• 2 Yr.
	∘Launch	Laser Ranging	Enhance Imaging	Urban Pollution
Mission Success	Discrete Demo	TPM Thresholds	<ul> <li>Hosted Payload</li> </ul>	Commonality     Driven
Risk	<ul><li>Class (C-D)</li><li>L3/L2 EEE</li></ul>	<ul><li>Class (D)</li><li>L3 EEE</li></ul>	<ul> <li>Commercial (B)</li> <li>L2 EEE</li> </ul>	<ul><li>Class (C)</li><li>L3/L1 Common</li></ul>
Standards	<ul><li>Best Practices</li><li>CDRLs (5)</li></ul>	<ul><li>Best Practices</li><li>CDRLs (6)</li></ul>	<ul><li>Commercial</li><li>CDRLs (6)</li></ul>	<ul><li>Best Practices</li><li>CDRLs (26)</li></ul>
Processes	<ul> <li>Infant Mortality</li> </ul>	<ul> <li>Infant Mortality</li> </ul>	• EOL Margin	Infant Mortality
Winners	<ul><li>Empowered</li><li>High Heritage</li></ul>	<ul><li>Partnership</li><li>Capability Based</li></ul>	<ul><li>Partnership</li><li>High Heritage</li></ul>	<ul><li>Partnership</li><li>Common Buys</li></ul>

**Ball Aerospace Product Class 3 Programs Align with C/D Themes** 

# Ball

## **Development Process Alignment**

- "Leading with D" Challenge Met
- Considerations/Insight Focuses "What Works"
- Demonstrated Success
- Emphasizes a Balanced Risk Approach with Distinct Process and Product Baselines

## **Bob Manthy**, Ball Aerospace

— Program Process Tailoring

## <u>Bryan Gray, Raytheon</u>

— Engineering Mission Success



"We've considered every potential risk except the risks of avoiding all risks,"